

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

- the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 13 – 26 July 2026, BBC Audience Services (Stage 1) received a total of **2,520** complaints about programmes. **5,791** complaints in total were received at Stage 1.

BBC programmes receiving more than 100² complaints during this period:

Programme	Service	Date of Transmission	Main Issue(s)	Number of Complaints
Politics Live	BBC Two	13/07/26	Felt Daze Aghaji's comments about Ann Widdecombe were offensive.	124

88% of all complaints dealt with between 13 – 26 July 2026 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:

<http://www.bbc.co.uk/complaints/complaint/>

Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 16 findings at Stage 2 between 13 – 26 July 2026. Highlighted text links to published findings⁴. Other recently published findings can be found here:

<http://www.bbc.co.uk/complaints/comp-reports/ecu/>

¹ Full details of the service are in the [BBC Complaints Framework and Procedures](#) document.

² As defined in the [BBC Complaints Framework and Procedures](#) and regulated under [Ofcom's Broadcasting Code](#).

³ Excluding investigations of online material outside Ofcom's remit.

⁴ These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.

Programme	Service	Date of Transmission	Issue	Outcome
BBC News Now (2pm)	News Channel	13/02/2026	Insufficient information about interviewee's interests	Upheld
The Nolan Show	Radio Ulster	26/11/2024	Inaccuracies about assisted dying Bill	Not upheld
Have I Got News for You	BBC One	07/11/2025	Offensive language	Not upheld
Can You Keep a Secret?	BBC One	07/01/2026	Insensitive towards Parkinsons	Not upheld
News (10pm)	Radio 2	13/01/2026	Promotion of commercial product	Not upheld
Today	Radio 4	15/01/2026	Pro-Israel bias	Not upheld
EastEnders	BBC One	03/02/2026	Irresponsible promotion of alcohol	Not upheld
Live at the Apollo	BBC Two	06/03/2026	Offensive to Christians	Not upheld
Paddy McGuinness	Radio 2	05/04/2026	Encouraged cruelty to squirrels	Not upheld
Radical with Amol Rajan	Radio 4	27/03/2026	Biased narrative on Long Covid	Not upheld
Today	Radio 4	20/04/2026	Aggressive questioning of Secretary of State for Scotland	Not upheld
Panorama: Antisemitism: Why British Jews are Afraid		20/04/26	Failed to reflect Jewish support for Palestinians x2	Not upheld
Woman's Hour	Radio 4	29/04/2026	Ignored religious motivation for attack	Not upheld
Everything is Fake (and Nobody Cares)	Radio 4	06/04/2026	Biased and inaccurate treatment of claims about Covid vaccination	Not upheld
Question Time	BBC One	28/05/2025	Pro-AI bias	Not upheld

50% of complaints (8 out of 16) dealt with between 13 – 26 July 2026 received a response within the target time.